KENNETH R. O'BRIEN, Bar No. 072128 LITTLER MENDELSON 2 A Professional Corporation 2520 Venture Oaks Way, Suite 390 Sacramento, CA 95833.4227 3 916.561.5300 Telephone: 916.561.0828 4 Facsimile: Emsil: kobrien@littler.com 5 DENISE M. VISCONTI, Bar No. 214168 6 LITTLER MENDELSON 7 A Professional Corporation 501 W. Broadway, Suite 900 San Diego, CA 92101.3577 8 Telephone: 619.232.0441 9 Facsimile: 619.232,4302 Email: dvisconti@littler.com 10 Attorneys for Defendant 11 AMERICAN AIRLINES, INC. 12 UNITED STATES DISTRICT COURT 13 NORTHERN DISTRICT OF CAMPORNIA 14 SAN FRANCISCO DIVISION 15 16 EDWARD E. ANDERSON. Case No. Plaintiff, 17 (San Francisco Superior Court Case No. CGC07-459441) 18 ٧, NOTICE TO FEDERAL COURT OF 19 AMR The parent of AMERICAN REMOVAL OF CIVIL ACTION FROM AIRLINES INC, AMERICAN AIRLINES, STATE COURT PURSUANT TO 28 U.S.C. and DOES 1 through 5 INCLUSIVE, 20 SECTIONS 28 U.S.C. SECTIONS 1332(A)(2); 1441; AND 1446 21 Defendants. Diversity Jurisdiction 22 Complaint Filed: January 9, 2007 23 24 25 26 27 28 ER MENDELSON FIRMWIDE:82648709.1 009001.1303

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LITTLER MENDELSON

A PROFESSIONAL CORPORATION
2520 Venture Oaks Way
Suite 390
Secremento GA 95833 4227

TO THE CLERK OF THE ABOVE TITLED COURT AND PLAINTIFF EDWARD E. ANDERSON:

PLEASE TAKE NOTICE that Defendant AMERICAN AIRLINES, INC. (hereinafter "Defendant") hereby effects the removal of the this action from the Superior Court in the State of California for the County of San Francisco to the United States District Court for the Northern District of California.

#### STATEMENT FOR GROUNDS OF REMOVAL

1. Removal is based on 28 U.S.C. sections 1332(a)(2) (diversity of the parties), 1441(b), and 1446 on the following grounds:

#### STATEMENT OF JURISDICTION [LOCAL RULE 3-5(a)]

2. This Court has original jurisdiction under 28 U.S.C. section 1332(a)(2), and this case may be removed pursuant to the provisions of 28 U.S.C. section 1441(a), in that it is a civil action wherein the amount in controversy for the named plaintiff exceeds the sum of seventy five thousand dollars (\$75,000.00), exclusive of interest and costs, and it is between "citizens of a State and citizens or subjects of a foreign state." As set forth below, this case meets all of Section 1332's requirements for removal and is timely and properly removed by the filing of this Notice.

#### **Diversity Jurisdiction**

3. 28 U.S.C. 1332(a) provides as follows:

The district court shall have original jurisdiction of all civil actions where the matter in controversy exceeds the sum or value of \$75,000, exclusive of interest and costs, and is between –

- (2) citizens of a State and citizens or subjects of a foreign state...
- 4. This action is a civil action of which this Court has original jurisdiction under 28 U.S.C. Section 1332(a)(2) and one that may be removed to the Court by Defendant pursuant to 28 U.S.C. Sections 1441(a) and 1446, in that it is a civil action between citizens of two different states and the amount in controversy exceeds \$75,000, exclusive of interest and costs, as demonstrated by the following:

FIRMWIDE:82648709.1 009001.1303

- Plaintiff alleges that he currently works, and has worked since 1976, at the San a) Francisco Airport in San Francisco, California. Complaint ¶¶ 3-4. Plaintiff's last known residence address is located in San Leandro, California. See Declaration of Diane Dildy ("Dildy Decl.") ¶ 8. Further, Defendant is informed and believes, and on that basis alleges, that Plaintiff currently resides in San Leandro, California. Plaintiff, therefore, is a citizen of the State of California. See 28 U.S.C. § 1332(a)(1) [an individual is a citizen of the state in which he or she is domiciled]; State Farm Mut. Auto. Ins. Co. v. Dyer, 19 F.3d 514, 520 (10th Cir. 1994) [residence is prima facie evidence of domicile for purposes of determining citizenship];
- b) Defendant American Airlines, Inc. was, at the time of filing this action, and still is, a corporation incorporated under the laws of Delaware having a principal place of business in Fort Worth, Texas. See Dildy Decl. ¶ 2. American Airlines, Inc. maintains its corporate headquarters in Fort Worth, Texas, where its executive offices as well as its Training Department, Medical Department, Flight Department, Flight Service Department, Legal Department, Human Resources, and administrative offices are located. Id. ¶ 6. Additionally, the state in which most of the corporation's physical operations and business activities are located is Texas, where it employs 22,441 employees who are directly involved in the airline's operations, maintains a large Reservations Center, owns or leases 8.4 million square feet of real estate, and departs the largest number of estimated annual flight departures (a total of 216,204 departures in the most recent calendar year 2006). Id. ¶¶ 2-5.

The state with the corporation's next largest concentration of physical operations and business activities is Florida, where it employs 8,847 operations employees, owns or leases over 3.25 million square feet of real estate, and departs the second highest number of estimated flight departures on an annual basis (104,784 departures in 2006). Id. The state in which the corporation's third largest concentration of physical operations and business activities is Illinois, where it employs 7,898 employees involved in operations, owns or leases over 6.35 million

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square feet of real estate, and departs the third highest number of estimated flights on an annual basis, with 89,280 departures in 2006. Id.

By comparison, American Airlines, Inc.'s California operations and business activities are considerably smaller, where it employs 7,149 employees, owns or leases slightly over 2.82 million square feet of space, and departs far fewer estimated flights on an annual basis (74,904 departures in 2006). Id. As a result, American Airlines, Inc.'s California operations are greatly outweighed by its operations in Texas, as well as in Florida and Illinois, thereby establishing that the corporation's principal place of business is outside the state of California. Tosco Corp. v. Communities for a Better Environment, 236 F.3d 495, 497 (9th Cir. 2001) [state where most of the corporation's physical operations and business activities are located is its principal place of business]; Scot Typewriter Co. v. Underwood Corp., 170 F.Supp. 862 (S.D. N.Y. 1959) [location of corporation's executive and administrative functions is corporation's "nerve center" and principal place of business]. American Airlines, Inc., therefore, is not a citizen of the state in which this action is pending and is, in fact, a citizen of a foreign state;

- c) Defendant AMR Corporation (which has not yet been served with the Complaint in this action) was, at the time of filing this action, and still is, a corporation incorporated under the laws of Delaware having a principal place of business in Fort Worth, Texas. See Dildy Decl. ¶ 7. Defendant AMR Corporation has no employees, and its entire operations are located and conducted in Fort Worth, Texas, which is its principal place of business for purposes of removal of this action. *Id.*
- The Complaint names as defendants "Does 1 through 25, inclusive." Pursuant to 28 d) U.S.C. Section 1441(a), the citizenship of defendants sued under fictitious names must be disregarded for the purpose of determining diversity jurisdiction; and
- Although Defendant denies it can or should be liable for the damages alleged in this e) case, based on allegations in the Complaint, Plaintiff's claimed damages at issue in this action are well in excess of this Court's jurisdictional minimum, Luckett v. Delta

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Airlines, Inc., 171 F.3d 295, 298 (5th Cir. 1999) (facts presented in notice of removal, combined with plaintiff's allegations, sufficient to support finding that jurisdictional limits satisfied), calculated as follows:

- Plaintiff asserts a cause of action for injunctive relief and damages based upon Defendant forcing him to quit his employment. See Complaint, ¶¶ 7-10. As a result of the harm he alleges he suffered, Plaintiff seeks damages of "not less than \$25,000." See Complaint, ¶ 10.
- Plaintiff also asserts a cause of action for intentional infliction of ii. emotional distress, which he alleges he suffered as a result of Defendant's conduct. See Complaint, ¶¶ 17-20. As a result of the harm he alleges he suffered, Plaintiff seeks exemplary damages "in the sum of \$50,000." See Complaint, ¶ 20.
- iii. In addition to the exemplary damages he seeks as a result of the emotional harm he suffered, Plaintiff seeks compensatory damages from Defendant. See Complaint, p. 8, Prayer for Relief. Although Plaintiff's Complaint is silent with regard to the amount of compensatory damages he seeks by virtue of his claims of emotional distress, such damages nonetheless further augment the foregoing amounts and demonstrate the jurisdictional prerequisite for removal of this action is met. Luckett v. Delta Airlines, Inc., supra, 171 F3d at 298 [plaintiff's claims for pain and suffering and humiliation properly may be factored into the jurisdictional analysis for purposes of removal].
- In addition to the foregoing causes of action and damage amounts, iv. Plaintiff asserts an additional claim for Defendant's purported violation of California's Fair Employment and Housing Act. See Complaint, ¶ 11-13. Although Plaintiff does not state a specific dollar amount of damages he seeks as a result of this cause of action, Plaintiff requests in his prayer for relief lost earnings since August 15, 2005, when Defendant allegedly

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Accordingly, because this action is a civil action between citizens of two different states, and the preponderance of evidence indicates the amount in controversy exceeds \$75,000 (exclusive of interest and costs), removal is appropriate pursuant to 28 U.S.C. § 1332(a).

#### INTRADISTRICT ASSIGNMENT [LOCAL RULE 3-5(b)]

5. Plaintiff alleges that he currently works, and has worked since 1976, at the San Francisco Airport in San Francisco, California. Complaint ¶¶ 3-4. Plaintiff further alleges that all of the events giving rise to his Complaint in this action occurred at the San Francisco Airport in San Francisco, California. Id. Accordingly, Defendant is informed and believes, and on that basis alleges, that all or a substantial part of the events or omissions which give rise to the claims alleged in this action occurred in the County of San Francisco. Defendant, therefore, believes assignment of this action to the San Francisco Division is appropriate.

#### PLEADINGS, PROCESS AND ORDERS

- 6. On or about January 9, 2007, Plaintiff Edward E. Anderson ("Plaintiff") filed an original complaint in the Superior Court of the State of California in and for the County of San Francisco, entitled Edward E. Anderson v. AMR the parent of American Airlines Inc., American Airlines, and Does 1-5, case number CGC07-459441 (hereinafter "the Complaint"). Plaintiff is a current employee of Defendant American Airlines.
- 7. Plaintiff's Complaint asserts four (4) causes of action for (1) injunctive relief and damages; (2) violation of California Fair Employment and Housing Act (discrimination); (3) negligent infliction of emotional distress; and (4) intentional infliction of emotional distress.
- A copy of the Complaint, Summons, Notice to Plaintiff, Alternative Dispute Resolution (ADR) Information Package and blank Case Management Statement was delivered to Defendant American Airlines, Inc.'s Agent for Service of Process, CT Corporation System, on or about June 8, 2007. True and correct copies of the Complaint, Summons, Notice to Plaintiff,

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Alternative Dispute Resolution (ADR) Information Package and blank Case Management Statement are attached hereto, collectively, as Exhibit A.

- 9. Attached hereto and incorporated herein by reference as Exhibit B is a true and correct copy of Defendant American Airlines, Inc.'s Answer to Plaintiff's Complaint, filed on or about July 5, 2007.
- 10. Defendant is informed and believes that, with the exception of a hearing on the Superior Court's Order to Show Cause regarding Plaintiff's failure to file adequate Proof of Service of the Complaint, no further proceedings have been heard in the Superior Court for the County of San Francisco. A true and correct copy of the Register of Actions from the Superior Court for the County of San Francisco is attached hereto as Exhibit C.

#### TIMELINESS OF REMOVAL

11. This Notice of Removal is timely in that it has been filed within thirty (30) days of Defendant American Airlines, Inc.'s first receipt of the Summons and Complaint, on or about June 8, 2007, and within one year of the filing of the Complaint on January 9, 2007.

#### NOTICE TO PLAINTIFF

12. Contemporaneously with the filing of this Notice of Removal in the United States District Court for the Northern District of California, written notice of such filing will be served on Plaintiff. In addition, a copy of the Notice of Removal will be filed with the Clerk of the Court for the Superior Court of the County of San Francisco, California.

WHEREFORE, having provided notice as is required by law, the above-entitled action should be removed from the Superior Court for the County of San Francisco to this Court.

Dated: July 5, 2007

DENISE M. VISCONTI LITTLER MENDELSON A Professional Corporation Attorneys for Defendant AMERICAN AIRLINES, INC.

# **EXHIBIT A**

**CT** CORPORATION

A WoltersKluwer Company

Service of Process **Transmittal** 

06/08/2007

Log Number 512297018

TO:

Emma Bolterman American Airlines, Inc. 4333 Amon Carter Blvd. Fort Worth, TX, 76155

RE

Process Served in California

FOR:

American Airlines, Inc. (Domestic State: DE)

enclosed are copies of legal process received by the statutory agent of the above company as follows:

TITLE OF ACTIONS

Edward E. Anderson, Pltf. vs. AMR, etc., et al. including American Airlines, Dft. // To:

American Airlines, Inc.

DOCUMENT(S) SERVED:

Summons, Complaint, Notice, Notice to Pltf., Stipulation form(s), Case Management

Statement form(s), Attachment(s)

COURT/AGENCY:

San Francisco County, San Francisco, Superior Court of California, CA Case # CGC07459441

NATURE OF ACTIONS

Employee Litigation - Discrimination - Racial

ON WHOM PROCESS WAS SERVED:

C T Corporation System, Los Angeles, CA

DATE AND HOUR OF SERVICE:

By Process Server on 06/08/2007 at 09:40

APPEARANCE OR ANSWER DUE:

Within 30 days after service - file written response // 6/8/2007 at 9:00 a.m. - Case

Management Conference

ATTORNEY(S) / SENDER(S):

Edward E. Anderson, in Pro Per

801 Galway Dr., #9 San Leandro, CA, 94580 510-825-2549

REMARKS:

Even though Complaint names Dft. as American Airlines, Summons commands

service on American Airlines, Inc.

**ACTION ITEMS** 

Telephone, Emma Bolterman , 817-967-2868
Left full information on Emma Bolterman's voicemail
SOP Papers with Transmittal, via Fed Ex Standard Overnight, 798192705871
Email Notification, Kelly Tremaine-Kacprowski Kelly.Tremaine-Kacprowski@aa.com

CC Recipient(s)

Charles D MarLett, Corporate Secretary, via Regular Mail

SIGNED: PER ADDRESS:

C T Corporation System

TELEPHONE

Dianne Christman 818 West Seventh Street Los Angeles, CA, 90017 213-337-4615

JUN 1 1 2007 Dain Received

Sent by:

Attached please find documents that we received in our office today via our registered agent, The CT Corporation System. We are forwarding the above to you for handling in accordance with the procedures colabilished by our departments. If you have any questions, please tool free to contact me at ICS 931-5355 or MD 5558 in HDQ1.

RECEIVED

JUN 12 2007

**BANDALL I WHITE** 

Page 1 of 1/JK

Information displayed on this transmittal is for CT Corporation's record keeping purposes only and is provided to the recipient for quick reference. This information does not constitute a legal opinion as to the nature of action, the amount of damages, the answer date, or any information contained in the documents thems Recipient is responsible for interpreting said documents and for taking appropriate action. Signatures on certified mail receipts confirm receipt of the package only, not of its contents.

SUM-100

### SUMMONS (CITACION JUDICIAL)

NOTICE TO DEFENDANT: (AVISO AL DEMANDADO):

AMR The parent of AMERICAN AIRLINES INC, AMERICAN AIRLINES, and DOES 1 through 5 INCLUSIVE.

YOU ARE BEING SUED BY PLAINTIFF: (LO ESTÁ DEMANDANDO EL DEMANDANTE): EDWARD E. ANDERSON FOR COURT USE ONLY (SOLO PARA USO DE LA CORTE)

You have 30 CALENDAR DAYS after this summons and legal papers are served on you to file a written response at this court and have a copy served on the plaintiff. A letter or phone call will not protect you. Your written response must be in proper legal form if you want the court to hear your case. There may be a court form that you can use for your response. You can find these court forms and more information at the California Courts Online Self-Help Center (www.courtinfo.ca.gov/selfhelp), your county law library, or the courthouse nearest you. If you cannot pay the filling fee, ask the court clerk for a fee waiver form. If you do not file your response on time, you may lose the case by default, and your wages, money, and property may be taken without further warning from the court.

There are other legal requirements. You may want to call an attorney right away. If you do not know an attorney, you may want to call an attorney referral services if you cannot afford an attorney, you may be eligible for free legal services from a nonprofit legal services program. You can locate these nonprofit groups at the California Legal Services Web site (www.lawhelpcalifornia.org), the California Courts Online Self-Help Center (www.courtinfo.ca.gov/selfhelp), or by contacting your local court or county bar association.

Tiene 30 DÍAS DE CALENDARIO después de que le entreguen esta citación y papeles legales para presentar una respuesta por escrito en esta corte y hacer que se entregue una copia al demandante. Una carta o una llamada telefónica no lo protegen. Su respuesta por escrito tiene que estar en formato legal correcto si desea que procesen su caso en la corte. Es posible que haya un formulario que usted pueda usar para su respuesta. Puede encontrar estos formularios de la corte y más información en el Centro de Ayuda de las Cortes de California (www.courtinfo.ca.gov/selfheip/espanoi/), en la biblioteca de leyes de su condado o en la corte que le quede más cerca. Si no puede pagar la cuota de presentación, pida al secretario de la corte que le dé un formulario de exención de pago de cuotas. Si no presenta su respuesta a tiempo, puede perder el caso por incumplimiento y la corte le podrá quitar su sueldo, dinero y bienes sin más advertencia.

Hay otros requisitos legales. Es recomendable que llame a un abogado inmediatamente. Si no conoce a un abogado, puede llamar a un servicio de remisión a abogados. Si no puede pagar a un abogado, es posible que cumpla con los requisitos para obtener servicios legales gratuitos de un programa de servicios legales sin fines de lucro. Puede encontrar estos grupos sin fines de lucro en el sitio web de California Legal Services, (www.lawhelpcalifornia.org), en el Centro de Ayuda de las Cortes de California, (www.courtinfo.ca.gov/selfhelp/espanol/) o poniéndose en contacto con la corte o el colegio de abogados locales.

The name and address of the count is.	
(El nombre y dirección de la corte es):	
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SUPERIOR COURT OF CALIFORNIA, SAN FRANCISCO

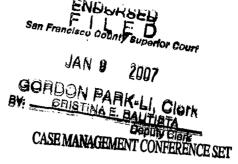
400 McAllister Street

SAN FRANCISCO, CA 94102

	elephone number of plaintiffs a el número de teléfono del abo	attorney, or plaintiff without an a gado del demandante, o del de	attorney, is: emandante que no tiene abogado, es):	
801 GALWAY DR #9	SAN LEANDRO, CA			
DATE: JAN 9 20	07	GORDON PARK-U	CHISTINA E. BAUTISTA	Deputy (Adjunto)
	e esta citatión use el formulari	ce of Summons <i>(form POS-01)</i> o Proof of Service of Summons	s, (POS-010)).	
[SEAL]	1. as an individua	SON SERVED: You are served at defendant. Such that are to be served under the fictitious name to be served.		
	3. Son behalf of (sp	Decity): Amican A	•	
		16.10 (corporation) 16.20 (defunct corporation) 16.40 (association or partnersh	CCP 416.60 (minor) CCP 416.70 (conservatee) CCP 416.90 (authorized pe	rson)
	d. by personal del	specify): livery on (date):		Page 1 of 1

CASE NUMBELLI 07

EDWARD E. ANDERSON 801 GALWAY DR # 9 SAN LEANDRO, CA 94580 510-825-2549 Pro per



JUN 0 8 2007 -9 MAM

# DEPARTMENT 212

SUPERIOR COURT COUNTY OF San Francisco STATE OF CALIFORNIA

EDWARD E. ANDERSON,

Case ©G 07 - 459411

COMPLAINT FOR EQUITABLE RELIEF

Plaintiff,

DAMAGES, VIOLATION OF

CALIFORNIA FAIR EMPLOYMENT AND

HOUSING ACT AND NEGELIGENCE AND

INTENTIONAL EMOTIONAL DISTRESS

(unlimited jurisdiction)

AIRLINES INC, AMERICAN

AIRLINES, and DOES 1 through 5

INCLUSIVE.

Defendants

Defendants

#### Parties

1. Plaintiff EDWARD E. ANDERSON, an individual, hereby complains that Defendants, AMR the parent of AMERICAN AIRLINES Inc., AMERICAN AIRLINES, hereinafter sometimes referred to as AMR and AA, respectively, and Does I through V, and each of them, allege the following causes of action against each of them.

2. Plaintiff is ignorant of the true names and capacities of defendants sued herein as Does 1 through 5, inclusive, and therefore sue these defendants by such fictitious names.

Plaintiff will amend this complaint to allege their true names capacities when the same are ascertained. Plaintiff is informed and believes and thereon alleges that each of the fictitiously named defendants are responsible in some manner for the occurrences herein alleged, and that plaintiff's injury as herein alleged was proximately caused by the aforementioned defendants and each of them.

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#### Jurisdiction

- 3. Defendants operate an airline at the San Francisco Airport. Plaintiff works at the San Francisco Airport for Defendants:
- 4. In 1976, Plaintiff Edward E. Anderson was employed by TWA as a Skycap. Plaintiff continued to work for TWA until AA purchased the airline. Plaintiff has worked for AA since it bought TWA.
- 5. Defendants have already suffered sanctions in a related action regarding "AA's" employment practices. On or about August 15, 2005, the Defendants instituted new practices in the way bags are checked. Originally, the passengers were not charged to check their bags under the new system they are now charged two dollars per bag. Previously when the skycaps helped a passenger with their bags they usually received tips. One of

the effects of the new system is that skycaps are assigned to a certain location. The location given a skycap is very important. If the location assigned to a skycap contains a broken machine or is in an area with less access to passengers, his ability to receive tips is at best, limited, or he is not able to check bags at all. Without the ability to check bags, the skycap does not obtain any tips. Under the new system, tips have been reduced.

6. The Defendants have been able to eliminate all but a few of the Skycaps in San Francisco and in Chicago; the remainder of the jobs have been outsourced. Since August 2005, defendants and their employees have embarked on a campaign to eliminate Plaintiff's job.

#### First Cause of Action

(Injunctive relief and damages)

- 7. Plaintiff incorporates herein by reference all of the allegations in paragraphs 1 through 6, as though fully set forth herein.
- 8. The Defendants and their employees have embarked on a course of action to remove Plaintiff from employment at "AA."

  As part of defendants plan to replace Mr. Anderson, and despite plaintiff's seniority, on or before August 15, 2005, defendants have given Mr. Anderson less desirable hours. While it was possible to give him a six-hour shift, he was scheduled to four-

- 9. Plaintiff filed a claim with the California Department of Fair Employment and Housing and received a right to sue letter under the California Government Code section 12965 et seq., a copy of the letter is attached as exhibit "A" to this complaint and incorporated by this reference.
- 10. Plaintiff has no adequate remedy at law therefore, requests this court enjoin Defendants from its discriminatory conduct against Plaintiff. In addition to this injunction, plaintiff requests damages in accordance with proof but not less than \$25,000.

WHERFORE, plaintiff prays for judgment against defendants as hereinafter set forth.

#### Second Cause of Action

(Violation of California Fair Employment and Housing Act)

11. Plaintiff incorporates herein by reference all of the allegations in paragraphs 1 through 9, as though fully set forth herein.

1 12. The California Government Code section 12940 et seq. 2 requires defendants to treat employees fairly with regard to their employment. It prohibits discrimination against employees 3 on the basis of race and age and in violation of their civil rights. Plaintiff, a 73-year-old black man, was treated 5 6 unfairly by giving him less desirable hours and assignments, as 7 alleged above. Plaintiff alleges that defendant took actions 8 alleged in this matter to retaliate against Plaintiff who spoke up for himself and for others, and thereby force plaintiff to quit. Defendants' actions caused a reduction in Plaintiff's income. Plaintiff has been forced to take this action to 11 12 protect his rights. California Government Code Section 12965 13 (b) provides for plaintiff to recover attorney fees if forced to 14 sue under these circumstances. 15 13. As a result of Defendants' actions, plaintiff has been

13. As a result of Defendants' actions, plaintiff has been damaged in an amount that will be requested in accordance with proof. In addition to the damages listed herein, the Plaintiff is also entitled to attorney fees.

WHERFORE, plaintiff prays for judgment against defendants as hereinafter set forth.

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#### Third Cause of Action

(Negligence Infliction of Emotional Distress)

- 14. Plaintiff incorporates herein by reference all of the allegations in paragraphs 1 through 9 paragraph 12 as though fully set forth herein.
- 15. Defendants knew or should have known, with the exercise of reasonable care that the acts and conduct described above in paragraphs 5-6, 8-9 and 12 would cause serious emotional distress to plaintiff. Defendants' either had the knowledge or should have had the knowledge that said actions would caused plaintiff severe emotional distress.
- 16. As a proximate result of the actions of defendants, plaintiff has suffered and continues to suffer humiliation, anxiety, and severe emotional distress in a sum according to proof.

#### Fourth Cause of Action

(Intentional Infliction of Emotional Distress)

- 17. Plaintiff incorporates herein by reference all of the allegations in paragraphs 1 through 9 paragraphs 12, 15 as though fully set forth herein.
- 18. Defendants' actions constitute harassment calculated to force Plaintiff to quit. Such action has caused Plaintiff to

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suffer emotional distress. Defendants have engaged in extreme and outrageous conduct with either the deliberate intent to cause and /or with reckless disregard for the likelihood of its causing severe emotional distress to plaintiff.

- 19. Said conduct, in fact, proximately caused, and continues to proximately cause plaintiff severe emotion distress leading to his damages as herein alleged.
- 20. Plaintiff alleges that the acts described herein, including, but not limited to cutting Plaintiffs shifts, giving him less desirable locations, and allowing other employees who have less seniority than Plaintiff to have more desirable location and working conditions were done maliciously and intentionally and in conscious disregard of the rights to injure plaintiff and plaintiff is entitled to exemplary damages in the sum of \$50,000.00.

#### PRAYER FOR RELIEF

WHEREFORE, Plaintiff prays judgment as follows:

- 1. For an order-requiring defendant to cease the conduct calculated to discriminate against plaintiff. This was done by placing him at location with less traffic and machines that were not in full repair, and giving other workers better hours.
- 2. For damages that occurred because of defendant violation of California law including lost earnings in accordance with proof.

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	1	3.	For reasonable attorney as allowed under
	2	California la	w.
	3	4.	For negligence infliction of emotional distress in
	4	accordance wi	th proof.
£4.	5	5.	For intentional infliction of emotion distress in
	6	accordance wi	th proof.
	7	6.	For punitive damages in the sum of \$50,000.00
	8	7.	For costs of suit.
	9	8.	For such other relief that seems just and proper
	10	to the court.	
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	12	Dated:	Respectfully submitted,
	13		By Efward E Cinkers
	14		Edward E. Anderson In Pro Per
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STATE OF CALIFORNIA - State and Consumer Services Agency

#### ARNOLD SCHWARZENEGGER, GWELLE

#### DEPARTMENT OF FAIR EMPLOYMENT & HOUSING

(SEE ADDRESS CHECKED BELOW)

Date:

January 25, 2006

TTY # 18001 700-2320

Case Name:

EDWARD ANDERSON vs.

AMERICAN AIRLINES

Bakersfield, CA 93309

(661) 395-2729

EEOC No:

550-2006-00113

1320 E. Shaw Avenue, Suite 150 Fresno, CA 93710 (559) 244-4760

1001 Tower Way. Suite 250

611 West Sixth Street, Suite 1500 Los Angeles, CA 90017 (213) 439-6799

1515 Clay Street, Suite 701 Oakland CA 94612 (510) 622-2941

2000 "O" Street, Suite 120 Sacramento, CA 95814 (916) 445-5523

1350 Front Street, Suite 3005 San Diego, CA 92101 (619) 645-2681

> San Francisco District Office 1515 Clay Street, Suite 701 Oakland, CA 94612

(510) 622-2973

G

111 North Market Street, Suite 810 San Jose, CA 95113 (408) 277-1277

2101 East Fourth Street, Suite 255-B Santa Ana, CA 92705 (714) 558-4266

#### NOTICE TO COMPLAINANT AND RESPONDENT

This is to advise you that the above-referenced complaint is being referred to the California Department of Fair Employment and Housing (DFEH) by the U.S. Equal Employment Opportunity Commission (EEOC). The complaint will be filed in accordance with California Government Code section 12960. This notice constitutes service pursuant to Government Code section 12962.

#### No response to the DFEH is required by the respondent.

The EEOC will be responsible for the processing of this complaint. DFEH will not be conducting an investigation into this matter. EEOC should be contacted directly for any discussion of the charge. DFEH is closing its case on the basis of "processing waived to another agency."

#### NOTICE TO COMPLAINANT OF RIGHT-TO-SUE

Since DFEH will not be issuing an accusation, this letter is also your right-to-sue notice. According to Government Code section 12965, subdivision (b), you may bring a civil action under the provisions of the Fair Employment and Housing Act against the person, employer, labor organization or employment agency named in the above-referenced complaint. The lawsuit may be filed in a State of California Superior or Justice Court. Government Code section 12965. subdivision (b), provides that such a civil action must be brought within one year from the date of this notice. Pursuant to Government Code section 12965, subdivision (d)(1), this one-year period will be tolled during the pendency of the EEOC's investigation of your complaint. You should consult an attorney to determine with accuracy the date by which a civil action must be filed. This right to file a civil action may be waived in the event a settlement agreement is signed. Questions about the right to file under federal law should be referred to the EEOC.

The DFEH does not retain case records beyond three years after a complaint is filed.

Remember: This Right-To-Sue Notice allows you to file a private lawsuit in State court.

Sincerely,

Chief Deputy Difector

CASE NUMBER: CGC-07-459441 EDWARD E ANDERSON VS. AMR THE PARENT OF AMER

### NOTICE TO PLAINTIFF

A Case Management Conference is set for

DATE:

JUN-08-2007

TIME:

9:00AM

PLACE: Department 212

400 McAllister Street

San Francisco, CA 94102-3680

All parties must appear and comply with Local Rule 3.

CRC 212 (g)(1) requires the filing and service of a case management statement form CM-110 no later than 15 days before the case management conference.

However, it would facilitate the issuance of a case management order without an appearance at the case management conference if the case management statement is filed, served and lodged in Department 212 twenty-five (25) days before the case management

Plaintiff must serve a copy of this notice upon each party to this action with the summons and complaint. Proof of service subsequently filed with this court shall so state.

#### **ALTERNATIVE DISPUTE RESOLUTION POLICY REQUIREMENTS**

IT IS THE POLICY OF THE SUPERIOR COURT THAT EVERY CIVIL CASE PARTICIPATE IN EITHER MEDIATION, JUDICIAL OR NON-JUDICIAL ARBITRATION, THE EARLY SETTLEMENT PROGRAM OR SOME SUITABLE FORM OF ALTERNATIVE DISPUTE RESOLUTION PRIOR TO A MANDATORY SETTLEMENT CONFERENCE OR TRIAL. (SEE LOCAL RULE 4)

Plaintiff must serve a copy of the Alternative Dispute Resolution Information Package on each defendant along with the complaint. All counsel must discuss ADR with clients and opposing counsel and provide clients with a copy of the Alternative Dispute Resolution Information Package prior to filing the Case Management Statement.

[DEFENDANTS: Attending the Case Management Conference does not take the place of filing a written response to the complaint. You must file a written response with the court within the time limit required by law. See Summons.]

Superior Court Alternative Dispute Resolution Coordinator 400 McAllister Street, Room 103 San Francisco, CA 94102 (415) 551-3876

See Local Rules 3.6, 6.0 C and 10 D re stipulation to commissioners acting as temporary judges

# Alternative Dispute Resolution (ADR) **Information Package**

# Alternatives to Trial

# Here are some other ways to resolve a civil dispute.

The plaintiff must serve a copy of the ADR information package on each defendant along with the complaint. (CRC 201.9(c))

> Superior Court of California County of San Francisco



Did you know that most civil lawsuits settle without a trial?

And did you know that there are a number of ways to resolve civil disputes without having to sue somebody?

These alternatives to a lawsuit are known as alternative dispute resolutions (ADR). The most common forms of ADR are mediation, arbitration and case evaluation. There are a number of other kinds of ADR as well.

In ADR, trained, impartial persons decide disputes or help parties decide disputes themselves. These persons are called neutrals. For example, in mediation, the neutral is the mediator. Neutrals normally are chosen by the disputing parties or by the court. Neutrals can help parties resolve disputes without having to go to court.

ADR is not new. ADR is available in many communities through dispute resolution programs and private neutrals.

## **Advantages of ADR**

ADR can have a number of advantages over a lawsuit.

- ADR can be speedier. A dispute often can be resolved in a matter of months, even weeks, through ADR, while a lawsuit can take years.
- ADR can save money. Court costs, attorneys fees, and expert fees can be saved.
- ADR can permit more participation. The parties may have more chances to tell their side of the story than in court and may have more control over the outcome.
- ADR can be flexible. The parties can choose the ADR process that is best for them. For example, in mediation the parties may decide how to resolve their dispute.
- ADR can be cooperative. This means that the parties having a dispute may
  work together with the neutral to resolve the dispute and agree to a remedy
  that makes sense to them, rather than work against each other.



- ADR can reduce stress. There are fewer, if any, court appearances. And because ADR can be speedier, and save money, and because the parties are normally cooperative, ADR is easier on the nerves. The parties don't have a lawsuit hanging over their heads for years.
- ADR can be more satisfying. For all the above reasons, many people have reported a high degree of satisfaction with ADR.

Because of these advantages, many parties choose ADR to resolve a dispute, instead of filing a lawsuit. Even when a lawsuit has been filed, the court can refer the dispute to a neutral before the parties' position harden and the lawsuit becomes costly. ADR has been used to resolve disputes even after a trial, when the result is appealed.

# **Disadvantages of ADR**

ADR may not be suitable for every dispute.

- If ADR is binding, the parties normally give up most court protections, including a decision by a judge or jury under formal rules of evidence and procedure, and review for legal error by an appellate court.
- There generally is less opportunity to find out about the other side's case with ADR than with litigation. ADR may not be effective if it takes place before the parties have sufficient information to resolve the dispute.
- The neutral may charge a fee for his or her services.
- If a dispute is not resolved through ADR, the parties may have to put time and money into both ADR and a lawsuit.
- Lawsuits must be brought within specified periods of time, known as statutes
  of limitation. Parties must be careful not to let a statute of limitations run out
  while a dispute is in an ADR process.



Document 1

"It is the policy of the Superior Court that every noncriminal, nonjuvenile case participate either in an early settlement conference, mediation. arbitration, early neutral evaluation or some other alternative dispute resolution process prior to a mandatory settlement conference or trial." (Superior Court Local Rule 4)

This guide is designed to assist attorneys, their clients and self-represented litigants in complying with San Francisco Superior Court's alternative dispute resolution ("ADR") policy. Attorneys are encouraged to share this guide with clients. By making informed choices about dispute resolution alternatives, attorneys, their clients and self-represented litigants may achieve a more satisfying resolution of civil disputes.

The San Francisco Superior Court currently offers three ADR programs for civil matters; each program is described below:

- Judicial arbitration 1)
- Mediation 2)
- The Early Settlement Program (ESP) in conjunction with the 3) San Francisco Bar Association.

#### JUDICIAL ARBITRATION

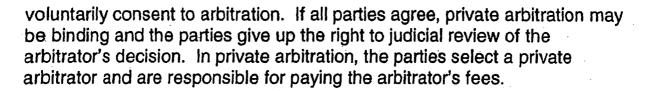
## Description

In arbitration, a neutral "arbitrator" presides at a hearing where the parties present evidence through exhibits and testimony. The arbitrator applies the law to the facts of the case and makes an award based upon the merits of the case. When the Court orders a case to arbitration it is called judicial arbitration. The goal of arbitration is to provide parties with an adjudication that is earlier, faster, less formal, and usually less expensive than a trial. Upon stipulation of all parties, other civil matters may be submitted to judicial arbitration.

Although not currently a part of the Court's ADR program, civil disputes may also be resolved through private arbitration. Here, the parties



Case 3:07-cv-03527-WHA



### Operation

Pursuant to CCP 1141.11 and Local Rule 4, all civil actions in which the amount in controversy is \$50,000 or less, and no party seeks equitable relief, shall be ordered to arbitration. A case is ordered to arbitration after the Case Management Conference. An arbitrator is chosen from the Court's Arbitration Panel. Most cases ordered to arbitration are also ordered to a pre-arbitration settlement conference. Arbitrations are generally held between 7 and 9 months after a complaint has been filed. Judicial arbitration is not binding unless all parties agree to be bound by the arbitrator's decision. Any party may request a court trial within 30 days after the arbitrator's award has been filed.

#### Cost

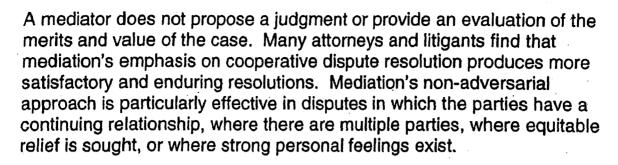
There is no cost to the parties for judicial arbitration or for the prearbitration settlement conference.

#### **MEDIATION**

## Description

Mediation is a voluntary, flexible, and confidential process in which a neutral third party "mediator" facilitates negotiations. The goal of mediation is to reach a mutually satisfactory agreement that resolves all or part of the dispute after exploring the significant interests, needs, and priorities of the parties in light of relevant evidence and the law.

Although there are different styles and approaches to mediation, most mediations begin with presentations of each side's view of the case. The mediator's role is to assist the parties in communicating with each other. expressing their interests, understanding the interests of opposing parties. recognizing areas of agreement and generating options for resolution. Through questions, the mediator aids each party in assessing the strengths and weaknesses of their position.



### Operation

San Francisco Superior Court Local Court Rule 4 provides three different voluntary mediation programs for civil disputes. An appropriate program is available for all civil cases, regardless of the type of action or type of relief sought.

To help litigants and attorneys identify qualified mediators, the Superior Court maintains a list of mediation providers whose training and experience have been reviewed and approved by the Court. The list of court approved mediation providers can be found at <a href="https://www.sfgov.org/courts">www.sfgov.org/courts</a>. Litigants are not limited to mediators on the court list and may select any mediator agreed upon by all parties. A mediation provider need not be an attorney.

Local Rule 4.2 D allows for mediation in lieu of judicial arbitration, so long as the parties file a stipulation to mediate within 240 days from the date the complaint is filed. If settlement is not reached through mediation, a case proceeds to trial as scheduled.

#### **Private Mediation**

The Private Mediation program accommodates cases that wish to participate in private mediation to fulfill the court's alternative dispute resolution requirement. The parties select a mediator, panel of mediators or mediation program of their choice to conduct the mediation. The cost of mediation is borne by the parties equally unless the parties agree otherwise.

Parties in civil cases that have not been ordered to arbitration may consent to private mediation at any point before trial. Parties willing to submit a matter to private mediation should indicate this preference on the Stipulation to Alternative Dispute Resolution form or the Case Management Statement (CM-110). Both forms are attached to this packet.



The Mediation Services is a coordinated effort of the San Francisco Superior Court and The Bar Association of San Francisco (BASF) in which a court approved mediator provides three hours of mediation at no charge to the parties. It is designed to afford civil litigants the opportunity to engage in early mediation of a case shortly after filling the complaint, in an effort to resolve the matter before substantial funds are expended on the litigation process. Although the goal of the program is to provide the service at the outset of the litigation, the program may be utilized at anytime throughout the litigation process.

The mediators participating in the program have been pre-approved by the court pursuant to strict educational and experience requirements.

After the filing of the signed Stipulation to Alternative Dispute Resolution form included in this ADR package the parties will be contacted by BASF. Upon payment of the \$200 per party administration fee, parties select a specific mediator from the list of court approved mediation providers. The hourly mediator fee beyond the first three hours will vary depending on the mediator selected. Waiver of the administrative fee based on financial hardship is available.

A copy of the Mediation Services rules can be found on the BASF website at <a href="https://www.sfbar.org">www.sfbar.org</a>, or you may call BASF at 415-782-8913

#### Judicial Mediation

The Judicial Mediation program is designed to provide early mediation of complex cases by volunteer judges of the San Francisco Superior Court. Cases considered for the program include construction defect, employment discrimination, professional malpractice, insurance coverage, toxic torts and industrial accidents.

Parties interested in judicial mediation should file the Stipulation to Alternative Dispute Resolution form attached to this packet indicating a joint request for inclusion in the program. A preference for a specific judge may be indicated. The court Alternative Dispute Resolution Coordinator will coordinate assignment of cases that qualify for the program.



Generally, the cost of Private Mediation ranges from \$200 per hour to \$400 per hour and is shared equally by the parties. Many mediators are willing to adjust their fees depending upon the income and resources of the parties. Any party who meets certain eligibility requirements may ask the court to appoint a mediator to serve at no cost to the parties.

The Mediation Services of the Bar Association of San Francisco provides three hours of mediation time at no cost with a \$200 per party administrative fee.

There is no charge for participation in the Judicial Mediation program.

#### **EARLY SETTLEMENT PROGRAM**

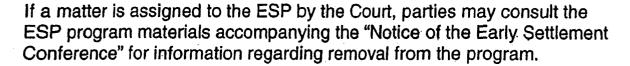
## Description

The Bar Association of San Francisco, in cooperation with the Court, offers an Early Settlement Program ("ESP") as part of the Court's settlement conference calendar. The goal of early settlement is to provide participants an opportunity to reach a mutually acceptable settlement that resolves all or part of the dispute. The two-member volunteer attorney panel reflects a balance between plaintiff and defense attorneys with at least 10 years of trial experience.

As in mediation, there is no set format for the settlement conference. A conference typically begins with a brief meeting with all parties and counsel, in which each is given an opportunity to make an initial statement. The panelists then assist the parties in understanding and candidly discussing the strengths and weaknesses of the case. The Early Settlement Conference is considered a "quasi-judicial" proceeding and, therefore, is not entitled to the statutory confidentiality protections afforded to mediation.

## Operation

Civil cases enter the ESP either voluntarily or through assignment by the Court. Parties who wish to choose the early settlement process should indicate this preference on the status and setting conference statement.



Participants are notified of their ESP conference date approximately 4 months prior to trial. The settlement conference is typically held 2 to 3 months prior to the trial date. The Bar Association's ESP Coordinator informs the participants of names of the panel members and location of the settlement conference approximately 2 weeks prior to the conference date.

Local Rule 4.3 sets out the requirements of the ESP. All parties to a case assigned to the ESP are required to submit a settlement conference statement prior to the conference. All parties, attorneys who will try the case, and insurance representatives with settlement authority are required to attend the settlement conference. If settlement is not reached through the conference, the case proceeds to trial as scheduled.

#### Cost

All parties must submit a \$200 generally non-refundable administrative fee to the Bar Association of San Francisco. Parties who meet certain eligibility requirements may request a fee waiver. For more information, please contact the ESP Coordinator at (415) 982-1600.

For further information about San Francisco Superior Court ADR programs or dispute resolution alternatives, please contact:

Superior Court Alternative Dispute Resolution Coordinator, 400 McAllister Street, Room 103 San Francisco, CA 94102 (415) 551-3876

or visit the Superior Court Website at http://sfgov.org/site/courts\_page.asp?id=3672

SUPERIOR	COURT	OF CAL	<b>IFORNIA</b>
COUNTY	OF SAN	I FRANC	SISCO

400 McAllister Street, San Francisco, CA 94102-4514 Case No. **Plaintiff** STIPULATION TO ALTERNATIVE DISPUTE RESOLUTION Defendant The parties hereby stipulate that this action shall be submitted to the following alternative dispute resolution process: Mediation Services of BASF . □ **Private Mediation Judicial Mediation Binding arbitration** Judge Non-binding judicial arbitration BASF Early Settlement Program  $\bar{\Box}$ Judge Other ADR process (describe) \_\_\_\_ Plaintiff(s) and Defendant(s) further agree as follows: Name of Party or Attorney Executing Stipulation Signature of Party or Attorney Name of Party Stipulating □ Cross-defendant Dated: ☐ Plaintiff □ Defendant Name of Party or Attorney Executing Stipulation Signature of Party or Attorney Name of Party Stipulating ☐ Cross-defendant ☐ Plaintiff ☐ Defendant Dated: \_ Name of Party or Attorney Executing Stipulation Signature of Party or Attorney Name of Party Stipulating Defendant ☐ Cross-defendant Dated: \_\_\_ ☐ Plaintiff

Additional signature(s) attached

	·	,							CM-11
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		TELEPHONE NO	. ·	FAX NO	), (Optional):				
.	E-MAIL ADI	DRESS (Optional	<b>0</b> :			,			
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	MAILING A	DDRESS:					1	•	
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1.	Party or	parties (ar	•						
	а.		tement is submitted		•				
	b	i nis stat	ement is submitted	Jointily by ba	rues (names):	•			
2.	Complai	nt and cros	ss-complaint (to be	answered b	y plaintiffs and cr	oss-complainants	only)		
	a. The	complaint w	vas filed on (date):			•	-,	•	
	b	The cross	s-complaint, if any,	was filed on (	(date):				
3.	Sarvica (	to he eneum	ered by plaintiffs an	d cmee_come	dalnante only				
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	b. 🗀		ving parties named				nave appear	ed, of have been disi	missed.
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		(2)	have been serve	d but have n	ot appeared and	have not been dis	missed (spec	ify names):	
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		(3)	have had a defai	ult entered ag	gainst them (spec	ify names):			
	<del></del>	<b>T</b> I C. II			1-16' 16				
•	c. L	they may b	ing additional partie	s may be add	ded (specify name	es, nature of invol	vernent in cas	e, and the date by w	<b>hi</b> ch
		alog may b	10 001 FOW/1						
4. C	escriptio	n of case		————		* • .			
a	. Type o	of case in	complaint	Cro	ss-complaint	(describe, includ	ling causes of	faction):	
		•							
				•					

PLAINTIFF/PETITIONER:	CASE NUMBER:
DEFENDANT/RESPONDENT:	
b. Provide a brief statement of the case, including any damages. (If personance damages claimed, including medical expenses to date findicate source earnings to date, and estimated future lost earnings. If equitable relief	e and amount], estimated future medical expenses, lo
	•
	6
(If more space is needed, check this box and attach a page designation	ited as Attachment 4b.)
5. Jury or nonjury trial	
	(if more than one party, provide the name of each part
requesting a jury trial):	,
6. Trial date	
a. The trial has been set for (date):	
<ul> <li>b. L</li></ul>	12 months of the date of the filing of the complaint (if
ποι, θεριαίτη.	
c. Dates on which parties or attorneys will not be available for trial (specify	dates and explain reasons for unavailability):
<ol> <li>Estimated length of trial</li> <li>The party or parties estimate that the trial will take (check one):</li> </ol>	• '
a. a days (specify number):	
b. hours (short causes) (specify):	
<ol> <li>Trial representation (to be answered for each party)</li> <li>The party or parties will be represented at trial by the attorney or parties.</li> </ol>	ty listed in the caption by the following:
a. Attorney:	ty isted in the caption — —— by the following.
b. Firm:	
c. Address:	
d. Telephone number: e. Fax number:	•
e. Fax number: f. E-mail address:	•
g. Party represented:	
Additional representation is described in Attachment 8.	
Preference This case is entitled to preference (specify code section):	
D. Alternative Dispute Resolution (ADR)	
	ckage identified in rule 201.9 to the client and has
reviewed ADR options with the client.	
b. All parties have agreed to a form of ADR. ADR will be completed by	(date):
c. The case has gone to an ADR process (Indicate status):	
	Page 2 of 4
M-116/(Rev. January 1, 2005)	Faria 2 Of A

PLAINTIFF/PETITIONER:	SE NUMBER:
DEFENDANT/RESPONDENT:	
10. d. The party or parties are willing to participate in (check all that ap  (1) Mediation  (2) Nonbinding judicial arbitration under Code of Civil Pro	pply): ocedure section 1141.12 (discovery to close 15 days before
arbitration under Cal. Rules of Court, rule 1612)	
before trial; order required under Cal. Rules of Court,	ocedure section 1141.12 (discovery to remain open until 30 da rule 1612)
(4) Binding judicial arbitration (5) Binding private arbitration	
(5) Binding private arbitration (6) Meutral case evaluation	
(7) Other (specify):	
This waster is subject to manufators individual at the time.	
	use the amount in controversy does not exceed the statutory l grees to limit recovery to the amount specified in Code of Civil
Procedure section 1141.11.	hoor to wint to early to also almount aboutled in Code of Civil
g. This case is exempt from judicial arbitration under rule 1601	(b) of the California Rules of Court (specify exemption):
11. Settlement conference	•
The party or parties are willing to participate in an early settleme	nt conference (specify when):
2. Insurance	
a. Insurance carrier, if any, for party filing this statement (name,	y <del>.</del>
b. Reservation of rights: Yes No	v.*
c. Coverage issues will significantly affect resolution of this case	e (explain):
•	
3. Jurisdiction	
Indicate any matters that may affect the court's jurisdiction or processing	g of this case, and describe the status.
Bankruptcy Other (specify): Status:	•
•	
Related cases, consolidation, and coordination     a There are companion, underlying, or related cases.	
(1) Name of case:	
(2) Name of court:	
(3) Case number:	
(4) Status:	
Additional cases are described in Attachment 14a.	
b. A motion to Consolidate Coordinate w	vill be filed by (name party):
Bifurcation	
The party or parties intend to file a motion for an order bifurcating, s action (specify moving party, type of motion, and reasons):	severing, or coordinating the following issues or causes of
Other motions	
The party or parties expect to file the following motions before trial (s	specify moving party, type of motion, and issues):

CM-110 [Rev. January 1, 2005]

PLAINTIFF/PETITIONER:		CASE NUMBER:
DEFENDANT/RESPONDENT:		
17. Discovery a The party or parties have cor	mpleted all discovery.  se completed by the date specified (de	scribe all anticipated discovery):
<u>Partv</u>	<u>Description</u>	Date
	•	
c. The following discovery issues	s are anticipated (specify):	
or reactions wing about they issued	o are anticipated (openny).	
	, the amount demanded is \$25,000 or through 98 will apply to this case.	less) and the economic litigation procedures in Co
b. This is a limited civil case and discovery will be filed (if check	a motion to withdraw the case from the	e economic litigation procedures or for additional litigation procedures relating to discovery or trial
should not apply to this case):		
19. Other issues		*
conference (specify):	ne rollowing additional matters be cons	idered or determined at the case management
		•
	•	
20. Meet and confer a. The party or parties have met a Court (if not, explain):	and conferred with all parties on all sub	jects required by rule 212 of the California Rules o
h After meeting and conforting as requir	and by rule 212 of the Colifornia Bules	of Court, the parties agree on the following
(specify):	ed by fule 212 of the California Rules (	of Court, the parties agree on the following
21. Case management orders Previous case management orders in this	s case are (check one):	attached as Attachment 21.
21. Case management orders	s case are (check one):	attached as Attachment 21.
<ul> <li>21. Case management orders Previous case management orders in this</li> <li>22. Total number of pages attached (if any):</li> <li>am completely familiar with this case and will aised by this statement, and will possess the</li> </ul>	l be fully prepared to discuss the status authority to enter into stipulations on the	attached as Attachment 21.  s of discovery and ADR, as well as other issues nese issues at the time of the case management
21. Case management orders Previous case management orders in this 22. Total number of pages attached (if any): am completely familiar with this case and will aised by this statement, and will possess the conference, including the written authority of the	l be fully prepared to discuss the status authority to enter into stipulations on the	s of discovery and ADR, as well as other issues
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<ul><li>21. Case management orders</li></ul>	l be fully prepared to discuss the status authority to enter into stipulations on the	s of discovery and ADR, as well as other issues
21. Case management orders Previous case management orders in this 22. Total number of pages attached (if any):  am completely familiar with this case and will raised by this statement, and will possess the conference, including the written authority of the Date:	l be fully prepared to discuss the status authority to enter into stipulations on the	s of discovety and ADR, as well as other issues nese issues at the time of the case management
21. Case management orders Previous case management orders in this 22. Total number of pages attached (if any): am completely familiar with this case and will aised by this statement, and will possess the conference, including the written authority of the pate:	l be fully prepared to discuss the status authority to enter into stipulations on the	s of discovety and ADR, as well as other issues nese issues at the time of the case management



# Superior Court of California County of San Francisco

# Judicial Mediation Program

Introducing a new court alternative dispute resolution program that provides judicial mediation of complex civil cases

The Judicial Mediation program offers mediation of complex civil litigation by a San Francisco Superior Court judge familiar with the area of the law that is the subject of the controversy. Cases that will be considered for participation in the program include, but are not limited to professional malpractice, construction, employment, insurance coverage disputes, mass torts and complex commercial litigation. Judicial mediation offers civil litigants the opportunity to engage in early mediation of a case shortly after filing the complaint in an effort to resolve the matter before substantial funds are expended. This program may also be utilized at anytime throughout the litigation process. The panel of judges currently participating in the program includes:

The Honorable David L. Ballati
The Honorable Anne Bouliane
The Honorable Ellen Chaitin
The Honorable John J. Conway
The Honorable Robert L. Dondero
The Honorable Ernest H. Goldsmith
The Honorable Curtis E. A. Karnow
The Honorable Patrick J. Mahoney

The Honorable Tomar Mason
The Honorable James J. McBride
The Honorable Kevin M. McCarthy
The Honorable John E. Munter
The Honorable Ronald Evans Quidachay
The Honorable A. James Robertson, II
The Honorable Mary E. Wiss

Parties interested in judicial mediation should file the Stipulation to Alternative Dispute Resolution form attached to this packet indicating a joint request for inclusion in the program and deliver a courtesy copy to Dept. 212. A preference for a specific judge may be indicated. The court Alternative Dispute Resolution Coordinator will facilitate assignment of cases that qualify for the program.

Note: Space is limited. Submission of a stipulation to judicial mediation does not guarantee inclusion in the program. You will receive written notification from the court as to the outcome of your application.

Superior Court Alternative Dispute Resolution 400 McAllister Street, Room 103, San Francisco, CA 94102 (415) 551-3876

DEFENDANT'S ANSWER TO PLAINTIFF'S COMPLAINT

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TITLER MENDELSON
PROFESSIONAL CORPORATION
2520 Venture Oaks Way
Suite 190
acramento CA 96833 4227
918 561 5300

# I. GENERAL DENIAL

Pursuant to Section 431.30(b)(1) of the California Code of Civil Procedure, Defendant hereby generally denies each and every allegation contained therein, and the whole thereof, and further deny that Plaintiff has been, is or will be damaged in any sum or manner, or is or will be entitled to any recovery or remedy of any type whatsoever, by reason of Defendant's acts, conduct or omissions.

## AFFIRMATIVE DEFENSES

Without waiving or excusing the burden of proof of Plaintiff or admitting that Defendant has any burden of proof, Defendant asserts the following affirmative defenses:

#### FIRST SEPARATE AND AFFIRMATIVE DEFENSE

1. AS A FIRST SEPARATE AND AFFIRMATIVE DEFENSE to the Complaint, Defendant alleges the Complaint and each cause of action set forth therein fail to state sufficient facts to constitute a cause of action against Defendant.

#### SECOND SEPARATE AND AFFIRMATIVE DEFENSE

2. AS A SECOND SEPARATE AND AFFIRMATIVE DEFENSE to the Complaint, Defendant alleges that a reasonable opportunity for investigation and discovery will reveal and, on that basis, alleges Plaintiff's claims are unreasonable and/or were filed in bad faith and/or are frivolous and, for that reason, justify an award of attorneys' fees and costs against Plaintiff and his attorneys. Defendant reserves the right to amend its answer upon further investigation and discovery of facts supporting this defense.

#### THIRD SEPARATE AND AFFIRMATIVE DEFENSE

3. AS A THIRD SEPARATE AND AFFIRMATIVE DEFENSE to the Complaint, Defendant alleges that, in the event damages, injuries and/or losses were suffered by Plaintiff, which Defendant denies, such damages, injuries and/or losses resulted from the negligence of parties, persons and/or entities other than Defendant, and Defendant's liability, if any, is limited in direct proportion to the percentage of fault actually attributable to Defendant under applicable law(s).

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## FOURTH SEPARATE AND AFFIRMATIVE DEFENSE

AS A FOURTH SEPARATE AND AFFIRMATIVE DEFENSE to the Complaint. and to each cause of action contained therein, Defendant is informed and believes that a reasonable opportunity for investigation and discovery will reveal, and on that basis allege, Plaintiff has failed to exercise reasonable care to mitigate his damages, if any were suffered, and that his right to recover against Defendant should be reduced and/or eliminated by such a failure.

#### FIFTH SEPARATE AND AFFIRMATIVE DEFENSE

5. AS A FIFTH SEPARATE AND AFFIRMATIVE DEFENSE to the Complaint, Defendant is informed and believe that a reasonable opportunity for investigation and discovery will reveal, and on that basis alleges, the Complaint and each cause of action set forth therein is barred by the equitable doctrine of waiver. Defendant reserves the right to amend its answer upon further investigation and discovery of facts supporting this defense.

#### SIXTH SEPARATE AND AFFIRMATIVE DEFENSE

AS A SIXTH SEPARATE AND AFFIRMATIVE DEFENSE to the Complaint, 6. Defendant is informed and believes that a reasonable opportunity for investigation and DISCOVERY will reveal, and on that basis allege, the Complaint and each cause of action set forth therein is barred by the equitable doctrine of consent. Defendant reserves the right to amend its answer upon further investigation and discovery of facts supporting this defense.

### SEVENTH SEPARATE AND AFFIRMATIVE DEFENSE

7. AS A SEVENTH SEPARATE AND AFFIRMATIVE DEFENSE to the Complaint, Defendant is informed and believes that a reasonable opportunity for investigation and discovery will reveal, and on that basis alleges, the Complaint and each cause of action set forth therein is barred by the equitable doctrine of estoppel. Defendant reserves the right to amend its answer upon further investigation and discovery of facts supporting this defense.

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# AS AN EIGHTH SEPARATE AND AFFIRMATIVE DEFENSE to the Complaint.

EIGHTH SEPARATE AND AFFIRMATIVE DEFENSE

8. Defendant is informed and believes that a reasonable opportunity for investigation and discovery will reveal, and on that basis alleges, the Complaint and each cause of action set forth therein is barred by the equitable doctrine of laches. Defendant reserves the right to amend its answer upon further investigation and discovery of facts supporting this defense.

#### NINTH SEPARATE AND AFFIRMATIVE DEFENSE

9. AS A NINTH SEPARATE AND AFFIRMATIVE DEFENSE to the Complaint, Defendant is informed and believes that a reasonable opportunity for investigation and discovery will reveal, and on that basis alleges, the Complaint and each cause of action set forth therein is barred by the equitable doctrines of unclean hands. Defendant reserves the right to amend its answer upon further investigation and discovery of facts supporting this defense.

#### TENTH SEPARATE AND AFFIRMATIVE DEFENSE

10. AS A TENTH SEPARATE AND AFFIRMATIVE DEFENSE to the Complaint, Defendant alleges the Complaint and each cause of action set forth therein is barred because Plaintiff failed to timely and completely exhaust his requisite administrative and/or contractual remedies available to him under the California Labor Code prior to commencing this action.

### **ELEVENTH SEPARATE AND AFFIRMATIVE DEFENSE**

11. AS A ELEVENTH SEPARATE AND AFFIRMATIVE DEFENSE to the Complaint, Defendant alleges that each purported cause of action set forth in the Complaint is barred in whole or in part by the applicable statute(s) of limitation, including without limitation, the two-year limitations period contained in California Code of Civil Procedure section 335.1: the one-year limitations period contained in California Government Code § 12965(b); and/or the six-month limitations period under section 301 of the Labor Management Relations Act ("LMRA") as set forth in DelCostello v. Teamsters, 462 U.S. 151 (1983).

TWELFTH SEPARATE AND AFFIRMATIVE DEFENSE

Defendant is informed and believes that a reasonable opportunity for investigation and discovery

will reveal and, on that basis, alleges that if Plaintiff suffered any damages, which Defendant denies.

such damages were proximately or legally caused by the misconduct of Plaintiff, and, accordingly,

without admitting that Plaintiff is entitled to any recovery, Defendant alleges that any recovery to

which Plaintiff might be entitled must be reduced by reason of Plaintiff's contributory/comparative

THIRTEENTH SEPARATE AND AFFIRMATIVE DEFENSE

Complaint, Defendant is informed and believes that a reasonable opportunity for investigation and

discovery will reveal and, on that basis, alleges Plaintiff's claims are barred by his own breach of the

duties owed to Defendant under California Labor Code section 2854, 2856, 2857, 2858 and/or 2859.

Complaint, Defendant alleges Plaintiff was an at-will employee pursuant to Labor Code section

FIFTEENTH SEPARATE AND AFFIRMATIVE DEFENSE

Defendant alleges that, to the extent Plaintiff's claims constitute minor disputes under the Railway

Labor Act, 25 U.S.C. 151 et seq., such claims are preempted. Hawaiian Airlines v. Norris, 512 U.S.

SIXTEENTH SEPARATE AND AFFIRMATIVE DEFENSE

Defendant alleges that, to the extent Plaintiff's claims involve conduct that is, or seek remedies that

FOURTEENTH SEPARATE AND AFFIRMATIVE DEFENSE

AS A FOURTEENTH SEPARATE AND AFFIRMATIVE DEFENSE to the

AS A FIFTEENTH SEPARATE AND AFFIRMATIVE DEFENSE to the Complaint,

AS A SIXTEENTH SEPARATE AND AFFIRMATIVE DEFENSE to the Complaint,

AS A THIRTEENTH SEPARATE AND AFFIRMATIVE DEFENSE to the

AS A TWELFTH SEPARATE AND AFFIRMATIVE DEFENSE to the Complaint,

fault and/or assumption of the risk.

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are, governed or regulated by federal law, such claims are preempted.

246 (1994), 1994 U.S. LEXIS 4670 (1994).

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TTLER MENDELSON PROFESSIONAL CORPORATION 2520 Venture Oaks Way Suite 390 acramento CA 95833 4227 916 561 5300

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#### SEVENTEENTH SEPARATE AND AFFIRMATIVE DEFENSE

17. AS A SEVENTEENTH SEPARATE AND AFFIRMATIVE DEFENSE to the Complaint, Defendant alleges that, to the extent Plaintiff's claims under state law relate to rates, routes and/or services of an air carrier, they are preempted by Section 1305(a)(1) of the Airlines Deregulation Act of 1978. 49 U.S.C. §1305(a)(1).

#### EIGHTEENTH SEPARATE AND AFFIRMATIVE DEFENSE

18. AS A EIGHTEENTH SEPARATE AND AFFIRMATIVE DEFENSE TO THE Complaint, Defendant alleges Complaint and each cause of action set forth therein is uncertain.

#### NINETEENTH SEPARATE AND AFFIRMATIVE DEFENSE

19. AS A NINETEENTH SEPARATE AND AFFIRMATIVE DEFENSE to the Complaint, Defendant alleges that the Complaint and each cause of action set forth therein is barred because Defendant acted in good faith at all times relevant to the Complaint.

#### TWENTIETH SEPARATE AND AFFIRMATIVE DEFENSE

20. AS A TWENTIETH SEPARATE AND AFFIRMATIVE DEFENSE to the Complaint, Defendant alleges that, to the extent during the course of this litigation Defendant acquires any evidence of wrongdoing of Plaintiff, which wrongdoing would have materially affected the terms and conditions of Plaintiff's employment or would have resulted in Plaintiff being either demoted, disciplined, or terminated, such after-acquired evidence shall bar Plaintiff's claim on liability or damages and shall reduce such claim as provided by law.

#### TWENTY-FIRST SEPARATE AND AFFIRMATIVE DEFENSE

21. AS A TWENTY-FIRST SEPARATE AND AFFIRMATIVE DEFENSE to the Complaint, Defendant alleges this Court lacks jurisdiction over the claims alleged in Plaintiff's Complaint in that any claim for injuries to Plaintiff alleged in the Complaint is barred to the extent it is or was cognizable under the California Workers' Compensation Act [Cal. Lab. Code § 3600 et seq.] by reason of the exclusivity provisions of said statute in that there was an employer-employee

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relationship between Plaintiff and Defendant, the conduct of Defendant and/or its agents alleged in the Complaint was within the course and scope of that employment relationship, and the purported injuries and damages of Plaintiff, if any, arose out of that employment relationship and that alleged conduct.

#### TWENTY-SECOND SEPARATE AND AFFIRMATIVE DEFENSE

22. AS A TWENTY-SECOND SEPARATE AND AFFIRMATIVE to the Complaint, Defendant alleges that Plaintiff's damages for emotional distress are barred in that conduct by Defendant neither contravened any established public policy nor exceeded the inherent risks of employment.

#### TWENTY-THIRD SEPARATE AND AFFIRMATIVE DEFENSE

23. AS A TWENTY-THIRD SEPARATE AND AFFIRMATIVE DEFENSE to the Complaint, Defendant alleges that all requests for emotional and or physical distress type damages are barred to the extent that such were or are cognizable under the worker's compensation statutes of the state of California.

#### TWENTY-FOURTH SEPARATE AND AFFIRMATIVE DEFENSE

24. AS A TWENTY-FOURTH SEPARATE AND AFFIRMATIVE DEFENSE to the Complaint, Defendant alleges that any purportedly unlawful or other wrongful acts of any person(s) employed by Defendant were outside the scope of his/her authority and that such acts, if any, were not authorized, ratified or condoned by Defendant nor did Defendant know or have reason to be aware of such alleged conduct.

#### TWENTY-FIFTH SEPARATE AND AFFIRMATIVE DEFENSE

25. AS A TWENTY-FIFTH SEPARATE AND AFFIRMATIVE DEFENSE to the Complaint, Defendant alleges that it acted in good faith, based on the facts and circumstances known to it at all times during Plaintiff's employment.

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#### TWENTY-SIXTH SEPARATE AND AFFIRMATIVE DEFENSE

26. AS A TWENTY-SIXTH SEPARATE AND AFFIRMATIVE DEFENSE to the Complaint, Defendant alleges that any conduct of its managers and supervisors was protected by the managerial privilege and that all actions taken with respect to Plaintiff's employment were undertaken and exercised with proper managerial discretion and/or justified by legitimate and substantial business reasons.

#### TWENTY-SEVENTH SEPARATE AND AFFIRMATIVE DEFENSE

27. AS A TWENTY-SEVENTH SEPARATE AND AFFIRMATIVE DEFENSE to the Complaint, Defendant alleges the Complaint and each and every cause of action alleged therein is barred in that there were legitimate, non-discriminatory reasons for each and every employment practice or action taken by Defendant that is alleged to have adversely affected Plaintiff.

#### TWENTY-EIGHTH SEPARATE AND AFFIRMATIVE DEFENSE

28. AS A TWENTY-EIGHTH SEPARATE AND AFFIRMATIVE DEFENSE to the Complaint, Defendant alleges that an award of punitive damages would violate Defendant's right to due process under the United States and California Constitutions.

#### TWENTY-NINTH SEPARATE AND AFFIRMATIVE DEFENSE

29. AS A TWENTY-NINTH SEPARATE AND AFFIRMATIVE DEFENSE to the Complaint, Defendant alleges Plaintiff's Complaint, to the extent it seeks punitive or exemplary damages pursuant to Section 3294 of the California Civil Code, violates Defendant's rights to procedural due process under the Fourteenth Amendment to the United States Constitution and the Constitution of the State of California and, therefore, fails to state a cause of action upon which either punitive or exemplary damages can be awarded.

#### THIRTIETH SEPARATE AND AFFIRMATIVE DEFENSE

30. AS A THIRTIETH SEPARATE AND AFFIRMATIVE DEFENSE to the Complaint, Defendant alleges Plaintiff has failed to allege punitive damages with requisite specificity.

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THIRTY-FIRST SEPARATE AND AFFIRMATIVE DEFENSE

Complaint, Defendant alleges the Complaint does not describe the claims or facts being alleged with

sufficient particularity to permit Defendant to ascertain what other defenses may exist. Defendant

will rely on any and all further defenses that become available or appear during discovery in this

action and specifically reserve the right to amend this Answer for purposes of asserting such

Plaintiff's Complaint be dismissed in its entirety with prejudice;

AS A THIRTY-FIRST SEPARATE AND AFFIRMATIVE DEFENSE to the

additional affirmative defenses.

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Dated: July 3, 2007

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2. Plaintiff take nothing by this action; 3. Defendant be awarded its costs of suit and attorneys' fees incurred herein; and 4. Defendant be awarded such further relief as the Court deems just and proper.

WHEREFORE, Defendant American Airlines, Inc. prays that:

DENISE M. VISCONTI LITTLER MENDELSON A Professional Corporation Attorneys for Defendant

AMERICAN AIRLINES, INC.

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LITTLER MENDELSON
A PROFESSIONAL CORPORATION
501 W Bloodway
Suite 900
San Diago CA 92101 3577

#### **PROOF OF SERVICE BY MAIL**

I am employed in San Diego County, California. I am over the age of eighteen years and not a party to the within-entitled action. My business address is 501 W. Broadway, Suite 900, San Diego, California 92101.3577. I am readily familiar with this firm's practice for collection and processing of correspondence for mailing with the United States Postal Service. On July 3, 2007, I placed with this firm at the above address for deposit with the United States Postal Service a true and correct copy of the within document(s):

DEFENDANT AMERICAN AIRLINES, INC.'S ANSWER TO PLAINTIFF EDWARD E. ANDERSON'S COMPLAINT

in a sealed envelope, postage fully paid, addressed as follows:

Edward E. Anderson 801 Galway Drive #9 San Leandro, CA 94580 Phone: (510) 825-2549

Following ordinary business practices, the envelope was sealed and placed for collection and mailing on this date, and would, in the ordinary course of business, be deposited with the United States Postal Service on this date.

I declare under penalty of perjury under the laws of the State of California that the above is true and correct.

Executed on July 3, 2007, at San Diego, California.

Loriann L. Christy

Proof of Service

#### Superior Court of California, County of San Francisco

Case Number: CGC-07-459441

Title: EDWARD E ANDERSON VS. AMR THE PARENT OF AMERICAN AIRLINES INC et al

Cause of Action: OTHER NON EXEMPT COMPLAINTS

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Register of Actions Parties Attorneys Calendar Payments Documents

## **Register of Actions**

Date Range: First Date Jan-09-2007

Last Date Jun-14-2007

(Dates must be entered as MMM-DD-YYYY)

Descending Date Sequence

ALL FILING TYPES

Submit

	Descending Date Sequence ALL FILING TTPES Sub-		
Date	Proceedings	Document	Fee
JUN-01-2007	ORDER TO SHOW CAUSE SET FOR JUL-23-2007 IN DEPARTMENT 212 AT 1:30 PM FOR FAILURE TO FILE PROOF OF SERVICE ON DEFENDANT(S) AND OBTAIN ANSWER(S), OR ENTER DEFAULT(S). THE JUN-08-2007 CASE MANAGEMENT CONFERENCE IS OFF CALENDAR. NOTICE SENT BY COURT.	View	
MAY-01-2007	AFTER HEARING, ORDER TO SHOW CAUSE IS ORDERED OFF CALENDAR. (212) PROCEEDINGS REPORTED BY: LAURA MARTINEZ, CSR#11332. (212)		
MAY-01-2007	MINI-MINUTES FOR MAY-01-2007 9:00 AM		
MAR-28-2007	ADDED TO PROOF OF SERVICE ORDER TO SHOW CAUSE CALENDAR HEARING SET FOR MAY-01-2007 AT 09:00 AM IN DEPT 212	View	
JAN-09-2007	NOTICE TO PLAINTIFF	View	
JAN-09-2007	OTHER NON EXEMPT COMPLAINTS, COMPLAINT FILED BY PLAINTIFF ANDERSON, EDWARD E AS TO DEFENDANT AMR THE PARENT OF AMERICAN AIRLINES INC AMERICAN AIRLINES DOES 1 THROUGH 5 INCLUSIVE SUMMONS ISSUED, JUDICIAL COUNCIL CIVIL CASE COVER SHEET FILED CASE MANAGEMENT CONFERENCE SCHEDULED FOR JUN-08-2007 PROOF OF SERVICE DUE ON MAR-12-2007 CASE MANAGEMENT STATEMENT DUE ON MAY-24-2007	View	335.00